

Announcement to Members 2021 Membership Renewal December 17, 2020

On behalf of College Council and the staff at the College, we wish you and your family health and happiness for 2021 and hope everyone is staying safe during these unprecedented times.

As you know the College's Renewal went online last year. The renewal page itself will be open beginning on **Wednesday, January 6, 2021**. You cannot renew until that time. While a deferral is available for payment until Aug. 14, 2021, **your online renewal material is still due by February 14, 2021**. If your renewal is not submitted online by February 14th, your certificate of registration will be at risk of expiring.

[A list of FAQ's regarding renewal is available on the College's website.](#)

Before you can complete your renewal in January, you will need to access your online account. If you have forgotten your password, here are the steps to create a new one.

1. Please go to <https://members.cocoo.on.ca/> ,
2. Enter your Username which is your email address that this email went to
3. Click Forgot Password (pictured below).

Accessing your online account

If this is your first time logging into the system, please select "Forgot password". Your email address is your username - the system will send you a link to create a new password. If you have any trouble, please contact the college by email at info@cocoo.on.ca or by phone 416-542-1333.

Sign In

Username

Password

Keep me signed in

Sign In

[Forgot username?](#) | [Forgot password?](#)

You will be sent an email (be sure to refresh your spam/junk folder by clicking holding down CTRL while clicking the F5 key). You will be guided through creating a password for the system. Once you have your username and password, you will be able to access your renewal (**Wednesday, January 6, 2021**).

As always, please feel free to contact the office if you have questions. I can be reached at tgoldblatt@cocoo.on.ca.



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